

## Quality Management Outcomes Team

### Meeting Agenda

August 27, 2009 12:30 p.m. – 3:30 p.m.

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#### Meeting Overview:

This meeting focus today includes a demonstration of a Balanced Outcomes Report Card. A second presentation will offer an overview on the Implementation Drivers Planning Process. Additionally, the group will review data reports developed from the CMHC dataset.

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#### 1. Welcome & Introductions

#### 2. Training / Discussion

- Balanced Outcomes Report Card – Application of an Outcomes Development Tool  
Tish Geftos (Seven Counties Services, Inc.)
- Perception of Care  
Adult MHSIP and YSS-F
  - ✓ Regional Status – updates on this year's implementation
  - ✓ News regarding Spanish version
- Implementation Drivers Planning Process – An Overview  
Vestena Robbins and Kari Collins (Division of Behavioral Health)

#### 3. Data Review

- Capturing data on Co-Occurring Services
  - ✓ Use of Special Indicator Codes in Event Data Set
- Report Reviews - Service Utilization
- Update on Peer Support Services and Family Peer Support Specialists

#### 4. Updates

#### 5. Next: Meeting Schedule

The next QMOT meeting is:

**DATE:** October 22, 2009

**TIME:** 12:30 p.m. – 3:30 p.m.

**LOCATION:** Option A) in person – MHDDAS, 100 Fair Oaks Lane 4<sup>th</sup> floor

Option B) video conferencing

Option C) audio only

- Please check the QMOT web site for updated details on calendar events:  
<http://mhmr.ky.gov/cmhc/qmot.asp>

**Fiscal Year 2010 Meeting Schedule:**

This group meets bimonthly 4<sup>th</sup> Thursday 12:30 p.m. – 3:30 p.m.

- **October 22, 2009**
- **December 10, 2009** (rescheduled from Dec 24<sup>th</sup> due to holiday)
- **February 25, 2010**
- **April 22, 2010**
- **June 24, 2010**